



Sam Cochran
Sheriff

Mobile County Sheriff's Office
Citizen Feedback Form

The Mobile County Sheriff's Office (MCSO) is constantly striving to improve the level of service we offer the citizens of Mobile County and we would like your input. Recently, you contacted the MCSO and we are asking that you complete the following survey and return it to us. Your input is valuable to me in making sure we do the best job possible. Please let me know if I can be of assistance to you.

A handwritten signature in black ink that reads "Sam".

Sam Cochran, Sheriff

1. Deputy responded in a timely manner:

Agree Disagree

Comments:

2. Deputy's appearance was professional:

Agree Disagree

Comments:

3. The Deputy showed concern for my individual situation:

Agree Disagree

Comments:

4. Deputy took steps to address the problem:

Agree Disagree

Comments:

If your case required investigation please answer the following:

5. A detective made contact with me to follow up on my report:

Within 1 Week Within 2 Weeks Over 2 Weeks No Contact

6. Were you kept informed as to the status of your case?

Yes No

Comments:

7. When you called the Sheriff's office, was the operator courteous and helpful?

Comments:

8. In your opinion, what is the level of concern displayed by the MCSO to the citizens of Mobile County?

Very Concerned Concerned Somewhat Concerned Unconcerned

Additional Input you wish to offer:

Thank you for your input. All comments are important. Each will be reviewed and evaluated for areas of improvement on our part.

The information you provide will be confidential.

If you wish to be contacted, or to discuss this survey further, please provide your name and telephone number below or you may contact us at (251) 574-4780.

Name: _____

Telephone Number(s) - Home: _____ Work: _____ Other: _____